

Wheel It Forward Privacy Statement

This Privacy Statement is effective as of 10/01/2020.

At Wheel it Forward we recognize the importance of protecting your personal information and are committed to processing it responsibly and in compliance with applicable data protection laws in places where Wheel it Forward operates.

Why and how we collect and use your personal information

We may collect your personal information for various purposes such as the following:

- **Donations**

Wheel it Forward collects information such as your name, e-mail address, mailing address, and phone number provided by you in connection with your donation(s).

If you initiate a donation through the Wheel it Forward Website, your credit card number and expiration date will also be submitted to us online. Wheel it Forward uses Paypal as a third-party intermediary to process your online donations and payments.

Your personal information or credit card information is never shared with third parties other than the payment processor and an employee of Wheel it Forward to refund and/or confirm donations were processed (via online or offline). Your credit card information may be stored for verification purposes, for processing recurring donations that you have authorized, and for processing refunds, if applicable.

For refunds, changes to payment information, or any other questions related to donations, please contact Wheel it Forward in accordance with the "How to contact us" section below.

- **Lending Library, Volunteer, or Get Involved Form**

When you fill out a join lending library, volunteer, get involved, or event participation form, Wheel it Forward collects information provided by you, such as name, e-mail address, mailing address, and phone number to register you in our systems and identify you when you participate in an event or group or borrow durable medical equipment through our lending library.

- **Retention of Information**

Wheel it Forward may store information we collect about you indefinitely, but information generally will be retained only for as long as necessary to fulfill the purposes for which the information was collected, or as otherwise required by law.

Information Security and Accuracy

We intend to protect your personal information and to maintain its accuracy. Wheel it Forward implements organizational safeguards to help us protect your personal information from unauthorized access and disclosure. We also require that our payment processors protect your information. For example, the payment processors may encrypt credit card information when the information is transmitted via the Internet.

Opting-Out of Communications from Wheel it Forward

You may opt-out of receiving communications from Wheel it Forward by following the unsubscribe process described in an email communication, or by contacting Wheel it Forward in accordance with the “How to contact us” section below.

Third Party Websites and Links

Please note that you may have cookies or other tracking technology placed on your computer by third party websites that refer you to the *Wheel it Forward* website. Please review the privacy policies of each website you visit to better understand their privacy practices, including any third-party payment processors utilized by Wheel it Forward. In addition, Wheel it Forward would like to inform you that anytime you click on links (including advertising banners), which take you to third party websites, you will be subject to the third parties' privacy policies. While Wheel it Forward supports the protection of your privacy on the Internet, Wheel it Forward EXPRESSLY DISCLAIMS ANY AND ALL LIABILITY FOR THE ACTIONS OF THIRD PARTIES, INCLUDING BUT WITHOUT LIMITATION TO ACTIONS RELATING TO THE USE AND/OR DISCLOSURE OF PERSONAL INFORMATION BY THIRD PARTIES.

Wheel it Forward may contain links to other sites operated by third parties, including Paypal or myTurn. Wheel it Forward does not control such other sites and is not responsible for their content, their privacy policies, or their use of personal information. Wheel it Forward's inclusion of such links does not, by itself, imply any endorsement of the content on such sites or of their owners or operators except as disclosed on the Wheel it Forward website. Any information submitted by you directly to these third parties is subject to that third party's privacy policy.

Children's Privacy

Wheel it Forward's website is intended for general audiences and is not directed to children under the age of 13 years. Wheel it Forward's website does not knowingly collect personal information from children under 13. If you become aware that a child has provided us with personal information without parental consent, please contact us as described below. If we become aware that a child under 13 has provided us with personal information without parental consent, we will take steps to remove such information.

For minors of under the age of majority, Wheel it Forward relies upon such parents or legal guardians to determine if the Wheel it Forward website is appropriate for the viewing, access, or participation by such individuals under the age of majority. If an individual under the age of majority uses the website, such individual may only use the website under the supervision of a parent or legal guardian of majority age.

Changes to our Privacy Statement

Wheel it Forward may revise this Privacy Statement from time to time to reflect changes to our practices. The revised Privacy Statement will be posted here with an updated revision date. We encourage you to periodically review the Privacy Statement for changes. If Wheel it Forward makes material changes to this Privacy Statement, Wheel it Forward will post a notice at the top of this page for thirty days. By continuing to access or use the Wheel it Forward website after those changes become effective, we consider that you have read and understand the changes.

How to contact us

If you have a question related to this Privacy Statement or request to access, delete or correct your personal information, please contact us at: info@wheelitforwardusa.org